

SCREENING QUESTIONS FOR EMPLOYER ASSISTANCE PROVIDERS



Taking care of your employees' wellbeing is essential. Here are 10 tips you can ask your EAP service provider to ensure they deliver the right Domestic and Family Violence support to your team

1. What experience do your psychologists, counsellors or contractors have managing domestic and family violence (*DFV) cases?
2. Do you conduct DFV risk assessment or safety planning with clients? If so, what framework do you use?
3. What questions are asked to screen for DFV?
4. How are DFV cases escalated?
5. Do you have information sharing and record-keeping guidelines for DFV?
6. How do you manage couples counselling when DFV is identified? *NB: couples counselling can be very harmful to victims experiencing DFV.*
7. Are you prepared to deal with clients who may be experiencing or are using violence and abuse?
8. Do you have DFV relationships established to navigate
 - Legal aid
 - Financial assistance
 - Emergency accommodation
 - Child safety or child support services
 - Emergency services, e.g. Police or medical assistance
 - Support services, e.g. multi-agency/high-risk teams/non-fatal strangulation
9. Have your teams attended specialist DFV training?
10. What DFV referral pathways do you use? Do you have immediate specialist partners to manage client safety?

* DFV – Domestic and Family Violence